



blueridge.coop

FOR ALL YOUR CUSTOMER SERVICE NEEDS
 Call Toll-Free (800) 240-3400

AUTOMATED OUTAGE REPORTING
 1-888-BLURIDGE

PICKENS
 P.O. Box 277
 734 West Main St.
 Pickens, SC 29671

OCONEE
 P.O. Box 329
 2328 Sandifer Blvd.
 Highway 123
 Westminster, SC 29693

MISSION STATEMENT
 Blue Ridge Electric Cooperative will operate as a competitive provider of energy services and a partner with local communities, with a focus on safety, service and integrity.

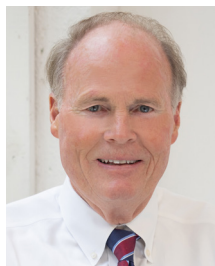
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This organization is an equal-opportunity provider.



A Touchstone Energy® Cooperative



“Blue Ridge Electric is always prepared to respond swiftly to outages and restore power safely.”

Who owns what?

Understanding electric equipment responsibilities

BLUE RIDGE ELECTRIC COOPERATIVE is always prepared to respond swiftly to outages and restore power safely. But it's also important for members to understand which parts of the electric system are their responsibility and which are maintained by the co-op. Understanding these key differences can help speed up repairs and ensure everyone stays safe when the weather turns rough.

Blue Ridge Electric is responsible for maintaining and repairing the equipment and lines that run to your home, including utility poles, distribution power lines, electric meters and padmounted transformers (those green or gray metal boxes that sit on concrete pads).

Blue Ridge members are responsible for the equipment located between the electric meter and your home or business. Members are also responsible for the weather head and service mast or conduit from an underground line, located outside the home.

If any equipment you are responsible for is damaged, please call a licensed electrician to conduct the repairs. A professional has the experience and know-how to assess and manage these types of repairs.

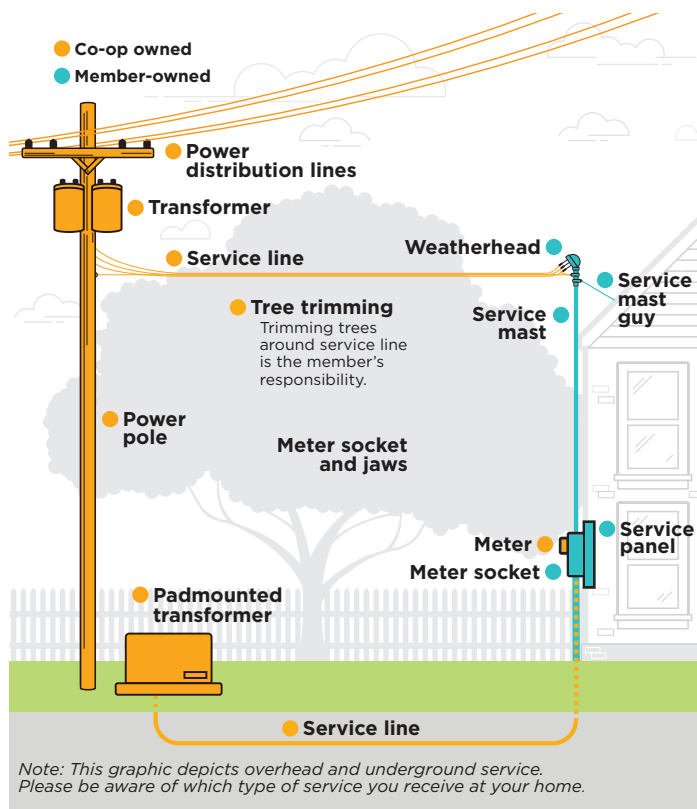
When severe weather damages electrical equipment, it's important to note that any necessary repairs to the homeowner's equipment must be conducted before Blue Ridge crews can restore power to your home or business. By understanding the equipment, you are responsible for, the repair and restoration process will be smoother and faster.

We also regularly trim trees throughout our territory to improve service reliability. If you spot a tree limb that is obstructing a distribution power line outside your home, please call us so we can trim those limbs.

The homeowner is responsible for any overgrown limbs or vegetation around the service line that runs from the power pole directly to your house. Please call a professional tree-trimming service to assist you in these cases.

If you have any questions about your electrical equipment, we're here to help. Please call us at (800) 240-3400.

JIM LOVINGGOOD
 President and CEO





A BREC crew visits with member Marnie Sutton after changing out a pole near her home in Rocky Bottom that had been clawed by bears and tilted by Hurricane Helene. Sutton's home is the last meter on our system before you enter North Carolina from Pickens County. Pictured are (left to right linemen) Zeke Thompson and Grayson Pace, Sutton and Line Foreman Anson Perry.

Get connected

Stay informed through BREC's social media channels

Social media is now where many folks go to get their news, find out what's happening around them and connect with others. For years, Blue Ridge Electric has used social media sites such as Facebook and YouTube to keep our members informed about outages, programs and what's going on at the cooperative.

During Hurricane Helene, the importance of communicating to members through social media was magnified. Since then, we've worked to expand and enhance our digital presence to keep our members updated on topics ranging from outages and storm updates to education scholarships and employee success stories.

Connect with us on:

- ▶ Facebook (brecinc)
- ▶ Twitter/X (@blueridgecoop)
- ▶ Instagram (@brec_sc)
- ▶ YouTube (@BlueRidgeElectric Cooperative)

In addition to our social media accounts, we encourage you to visit linktr.ee/blueridgeelectric to access our digital outage center, mobile app and other helpful links.

Scan the QR code for a Facebook video telling more of the story about the BREC crew replacing the pole damaged by a bear.



Review of EPA rules signals win

Blue Ridge Electric and electric cooperatives across the nation are applauding a recent series of actions announced by the Environmental Protection Agency (EPA). These actions could help alleviate reliability and cost challenges for electric co-ops across the U.S.

The EPA said it will review and reconsider the previous presidential administration's rules cracking down on coal and gas-fired power plants. The agency also plans to reconsider several other rules hindering America's energy security.

The National Rural Electric Cooperative Association (NRECA), the national trade group that represents electric cooperatives in Washington, D.C., flagged concerns with these rules in a letter to EPA Administrator Lee Zeldin earlier this year. NRECA CEO Jim Matheson met with Zeldin at EPA's headquarters to discuss these issues. The electric cooperatives offered a policy roadmap recommending ways the EPA could address regulations that harm electric co-ops while ensuring reliable and affordable power and promoting a healthy environment.

The recent EPA announcements are another critical step that puts our nation back on a path towards a more reliable and resilient electric grid—and not a moment too soon.

"The demand for electricity is skyrocketing, and meeting the country's growing energy needs is already going to be challenging," says Blue Ridge Communications Manager Riley Morningstar. "We don't need the government making that job even harder by shutting down reliable power plants before the end of their useful life—and faster than we can replace them."

Following the EPA's recent actions, Blue Ridge Electric and our partners will continue to work with our representatives in Washington, D.C., to keep the lights on at a price our members can afford.

Update your contact information

It's that time of year again when we need our members to update their contact information such as your email address and phone number. We use this information to help you report outages with our automated reporting system, as well as to keep you

informed of what's going on at the cooperative.

Simply log into your Blue Ridge Electric account to verify that your contact information is up to date or call (800) 240-3400 to speak with one of our member service representatives.

